

# Humanizing Digitalization 27th April, 2021

## **Humanizing Digitalization**

#### **SPEAKERS**



Dr. Badari Narayana Director, Organization Development, Deloitte



Mithu Bhadra Head of People & Culture Alabbar Enterprises UAE



Neslihan Ogan Gumrukcu MEA Vice President - Talent Management and Learning / MEA Secure Power (IT)Business HR Lead Schneider Electric Turkey



Rula Shubair Head Of Human Resources Emirates Authority for Standardization and Metrology ESMA UAE



Vikas Mishra
Director-Rwanda Ops & Chief Organisational Planning & Development Officer
Mawarid Mining LLC - MB Holding Group
Oman

"Digital HR is a process optimization in which social, mobile, analytics and cloud (SMAC) technologies are leveraged to make HR more efficient, effective, and connected. In other words, it's a tectonic shift in the way Human Resources function."

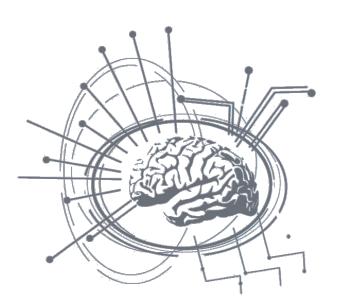
#### Executive Summary:

Mr. Ashish Gakrey started the session with requesting to all to be safe in this pandemic situation. Greeting & introduce all the guest for the session and he introduce the brief about the KIIT University and Kontempore.

Mr. Sanjay Muthal said we are talking on two fact of the business digitization and humanize. He said that if there is some symbiotic relationship and dictomy, conversation is that we are going to unravel the mistry in the session.

We new automation introduced gave India IT sector champion of NASSCOM. If we would stopped, we may not be at the new IT industry. Digital efforts of every organization had a speed and priority and momentum depending on the sector they come in.

As due to pandemic situation we don't know what hit us and Business Continuity Plan to be placed and due to new digitalization were speed up as fast they can and other follows them rather taking some time. Survive, Business would be there and so on and concern for the people was a problem for the future in this pandemic. Empathy. Compassion, inclusivity come to the four. Managing the digitalization not and not compromising on Humanization in East and business is not loss.

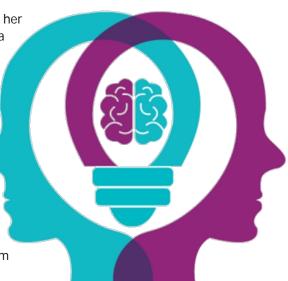


**Dr. Badari Narayana** who was the moderator appreciate the way the context set by Mr. Muthal. As a moderator he started the session conversation. Physical group meeting, without laptop etc its just a new concept for us.

Ms. Rula Shubair said this is really a hot topic nowadays after pandemic and Human capital is now very strong and its impact on the business. Digitization has a proven impact on reducing unemployment, improving quality of life, and boosting citizens' access to public services. Digital technologies have advanced more rapidly than any innovation in our history – reaching around 50 per cent of the developing world's population in only two decades and transforming societies. By enhancing connectivity, financial inclusion, access to trade and public services, technology can be a great equalizer.

Ms. Mithu Bhadra introduced about her company and about her and career growth. She was excited for the topic. Digitized data can help cure diseases, urbanize rural communities, improve the education system, enhance military warfare, and bridge communication gap. With digitized data, businesses can increase marketing efforts and boost sales. Life made easier is the mean of to HR fraternity in Digitalization.

Mr. Vikas Mishra concluded that Digitalization has enabled businesses with instant communication. Businesses are now creating systems that will promote their digital growth, which is one of the most important factors. The world is now online, and it is necessary for the businesses to exist online as much it is for them to exist offline. Need more plan that can change the existing system with international market.



**Ms. Neslihan Ogan Gumrukcu** conclude Connect people to your business strategy through data and help executives know what they need to know about talent to make critical decisions in a timely manner. Digitization allows data to be shared and accessed, to be propagated without loss, and to migrate to new formats when needed. For companies, a digital business strategy is viewed as means of transforming their business, streamline processes, and making use of technologies to enhance their interaction with customers and employees, and deliver excellent customer experience at the same time. To ensure employees have needed skills, HR leaders should partner with business leaders to understand and maintain the proper balance of emerging, existing and legacy skill sets.



Any strategic transformation journey of HR departments that enables HR to take up its essential role in digital transformation needs to look at a bigger picture. It encompasses many elements, people being first, and requires a realistic view on the steps to take, including the longer-term.

While digital transformation has already generated skill gaps and strained leadership capabilities and seeing that companies are missing the skills needed to restructure their businesses and manager the change that every organization is facing.



#### HR leaders to continue driving business outcomes

1 enhancing employee experience,

- building the essential skills and competencies needed to grow/transform the business
- incorporating organizational design and change management
- 4 strengthening both current and future leadership

Five priorities for HR leaders as the future of work comes closer and for HR in digital transformation-

Making sure the workforce has the skills for the future

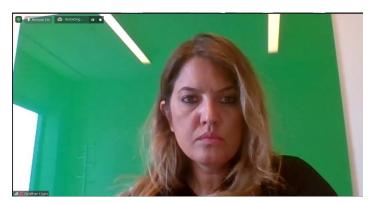
Developing leaders and leadership skills

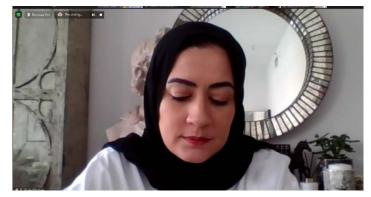
Removing the barriers that keep employees from doing their work

Having a clear and consistent digital transformation strategy.

Doing better with regards to the employee experience and employee experience satisfaction

#### A Few Glimpses of the Session



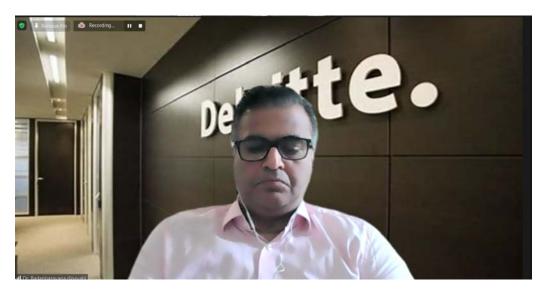






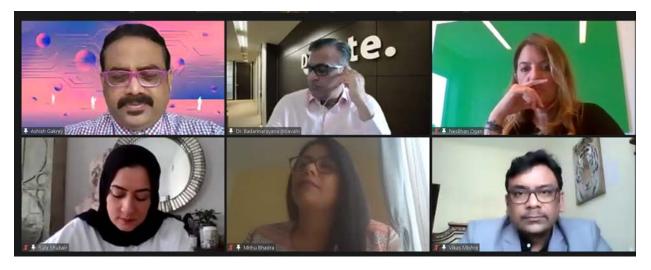












# Organizers



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